



## Analysis of Impact of EMIS Survey 2023

### Context

This study is based on the data collected from 4 participants. Due to time urgency, responses from other respondents could not be gathered (See google based responses of the survey). Thus, data analysis is based on limited respondents' responses.

### Thematic Analysis of Each Issue

#### 1. Experience with EMIS (in years)

In response to the question, out of 4 respondents, 50 % of respondents had 2 years' experience of working with EMIS, whereas, 25% had 5 years, and another 25% had 6 years' experience of working with EMIS.

#### 2. Level of experience with the EMIS

50 % of respondents were highly satisfied with EMIS while discharging their responsibilities using MIS, indicating good experience, whereas the remaining 50% had mixed levels of experience, i.e., they had a moderate level of satisfaction. It may be attributed to a lack of skills in handling EMIS.

#### 3. User satisfaction

75% of users of EMIS were satisfied with the usability and user-friendliness features of MIS, and the remaining 25 % were found to be highly dissatisfied. This indicates that such users should be trained to use EMIS and if needed incorporate features that these users think MIS should incorporate.

#### 4. Effectiveness

50% of users agreed that EMIS effectively supported them in performing their daily tasks and responsibilities. On the other hand, the remaining 50 % opined that it moderately supported them.

#### 5. Frequency of use

50 % of users frequently used EMIS, whereas, 25% moderately often used it, and the remaining 25% occasionally used it.

#### 6. Integration of MIS with other system

75% of users agreed that MIS was moderately integrated with other systems.

#### 7. Efficiency improvement

75% of users expressed that the use of EMIS has significantly improved the efficiency of their work processes.

#### 8. Data Accuracy

50 % of users agreed that the use of EMIS has greatly increased the accuracy of data management.

#### 9. Decision-making

50 % of users agreed that the use of EMIS has greatly contributed to informed decision-



making.

**10. Challenges encountered during the use of MIS**

75% of users agreed that using MIS was moderately challenging.

**11. Training and support**

75% of users agreed that they were satisfied with the training provided to them for using MIS.

**12. Need for improvement**

50 % of users agreed that additional features should be added to make more user-friendly MIS.

**13. Expansion**

50 % of users agreed that the use of MIS in other functional areas should be expanded to increase the overall efficiency of the entire organization.

**Findings**

All four respondents agreed that MUSOM is good at making huge impact in terms of all areas of decision making, execution and monitoring.

**Recommendations**

MUSOM should carry impact survey reach more stakeholders in the year 2024.